

20 Questions to ask your multifamily software providers



C H E C K L I S T

- What industries do you serve and how does your industry knowledge affect product development?
- What are the core features and functionalities of your software?
- What are the advantages of using this solution?
- How do the features work together?
- Is it customizable?
- How will this streamline communication?
- What kind of reports are available?
- What integrations do you have available?
- Will I have access to all available features? If not, what are my upgrade options?
- How many users can access the dashboard at once?
- Does your software offer any unique features or functionalities that set it apart from competitors?
- Does your software allow for multi-property management and scalability?
- How long will onboarding take?
- What kind of technical support and training do you offer?
- If I had a problem with one of your features, how would your team address it?
- What new features can we expect down the road?
- How frequently do you release updates, or improve existing products?
- How does your software handle data security and privacy?
- Can you provide customer testimonials or case studies from organizations that have successfully implemented your software?